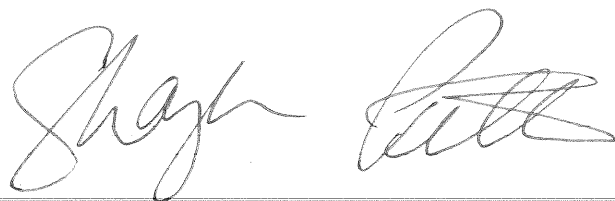


THERE ARE NO WRITTEN
OR EMAIL
CORRESPONDENCE
COMPLAINTS REGARDING
VIDEO SERVICE
DURING THE MONTH OF
DECEMBER 2015

A handwritten signature in black ink, appearing to read "Shay Little". The signature is written in a cursive, flowing style. The first name "Shay" is written in a larger, more prominent script, while "Little" is written in a smaller, more compact script to its right. The signature is positioned below a horizontal line that spans the width of the page.